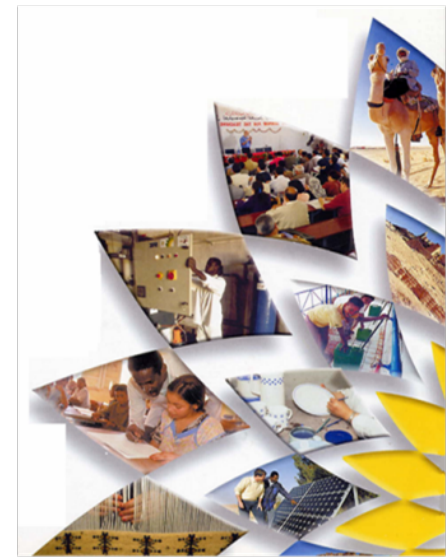




# GoM Finance MC 252 IMT Claims Process

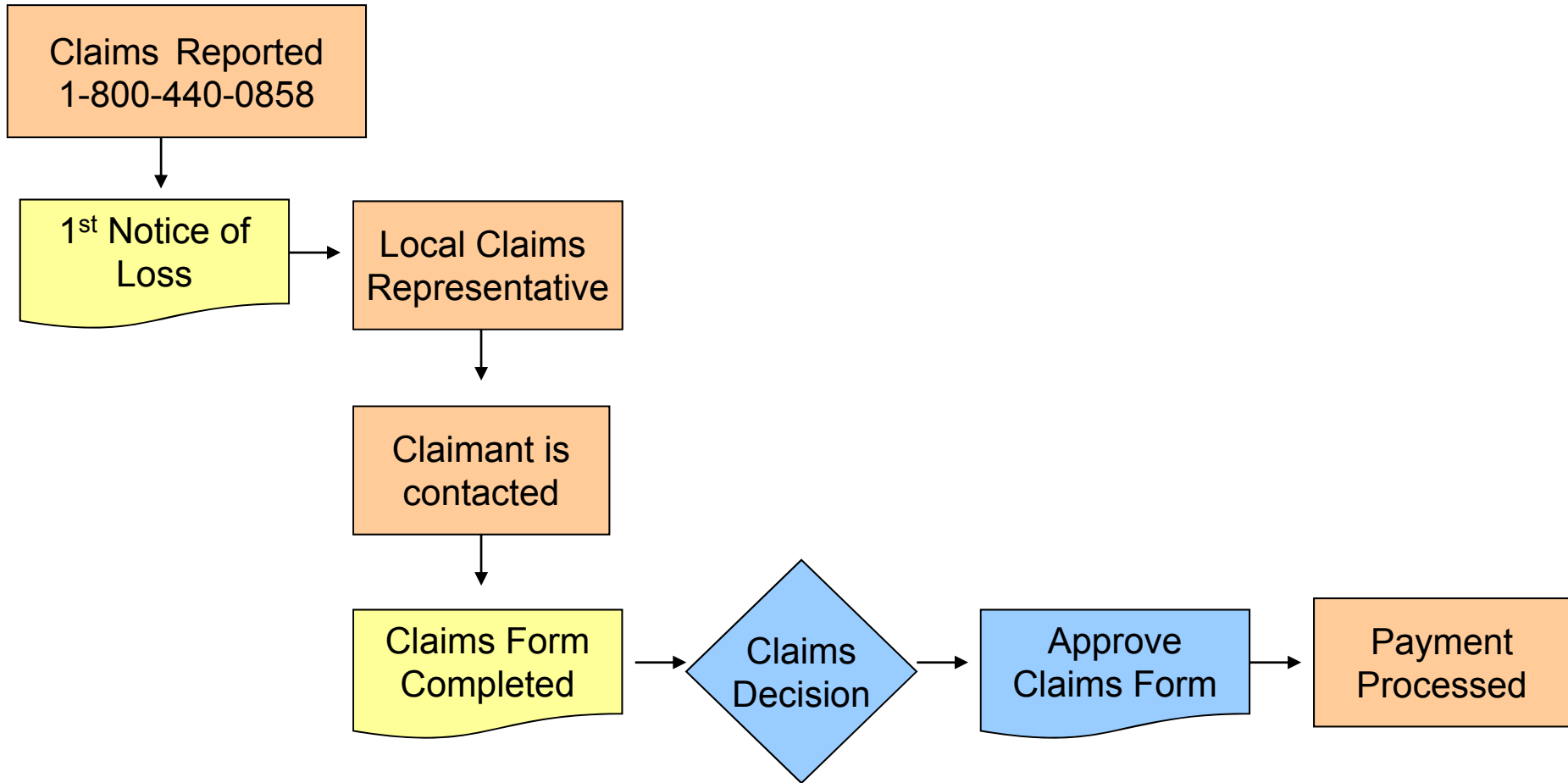
April, 2010





- **Claims Number 1-800-440-0858**
- Claims for Oil Spill related damages
  - **(Property Only – not Personal Injury)**
- Information Needed to File
  - Name, Date of Loss, Location of Loss, Description of Loss
- Claims Number Staffing
  - ESIS (3<sup>rd</sup> Party Vendor) mans Hotline
  - ESIS Local Claims Representative in Houma and Theodore, AL
- Claims Payment
  - Within 5 business days once approved, if less than \$5,000

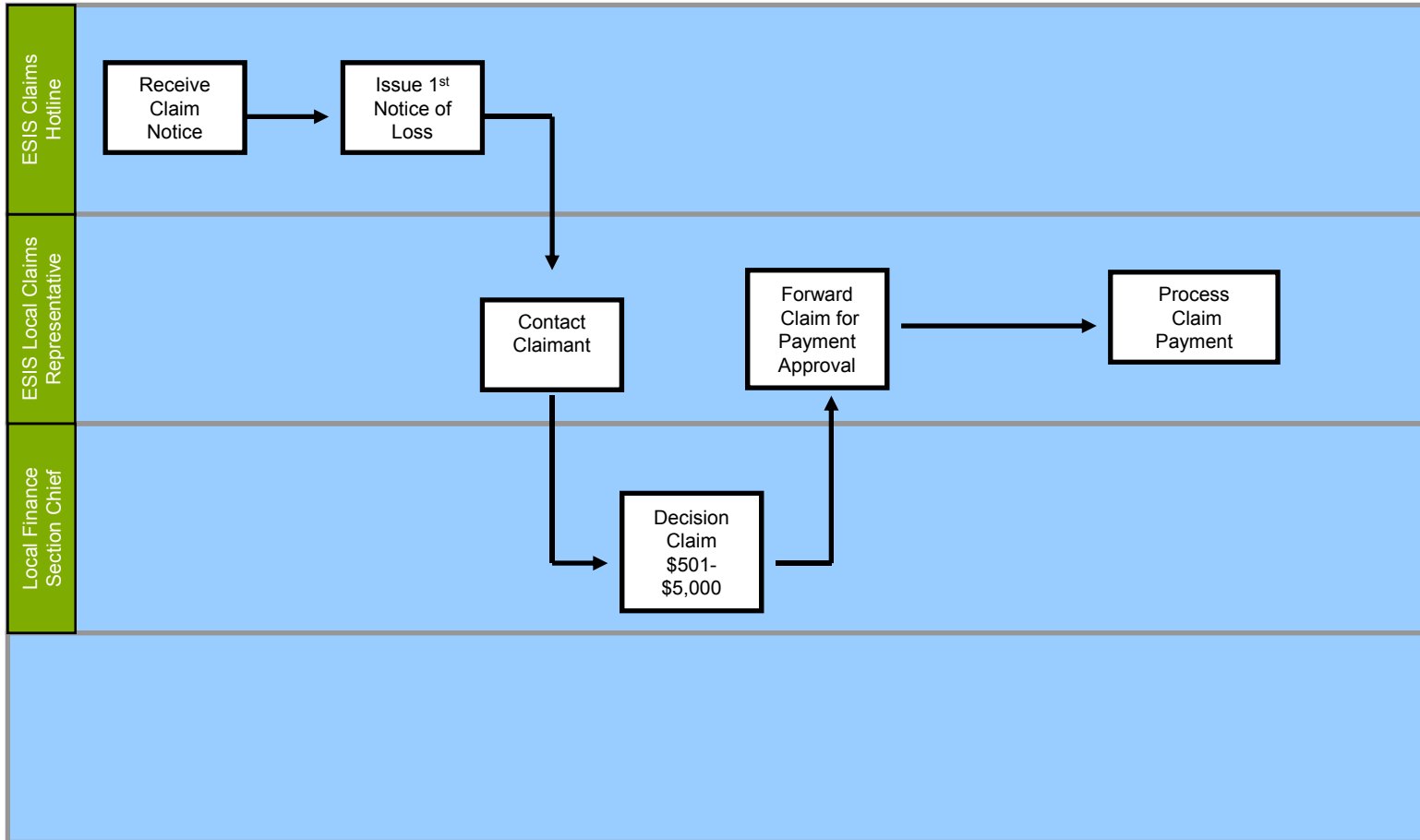
# MC 252 IMT Claims Process



ESIS

Finance Section Chief

# MC 252 IMT Claims Process



# MC 252 Claims Guidelines



- All claims regardless of amount should be routed through the Claims line for assignment of Claim Number
- Claims will be tracked so status can be provided
- ESIS provides Weekly Claim Summaries to BP Finance Section Chief
- ESIS has delegated authority to pay claims below \$500 with supporting documentation
- Claims between \$501 and \$5,000 must be decisioned by BP Finance Section Leader
- Claims above \$5,000 must be routed through BP Legal
- Payments should reach claimants within 5 business days when resolved