

Deepwater Horizon Incident

BP CLAIMS PROCESS FACT SHEET

BP takes full responsibility for responding to the Deepwater Horizon Incident. We will clean it up. BP will also pay all necessary clean-up costs and legitimate claims.

BP is committed to pay legitimate and objectively verifiable claims for other loss and damage caused by the spill. This may include claims for assessment, mitigation and clean up of spilled oil, property damage caused by the oil, individual and commercial economic losses including loss of earnings / profit and other losses as specified by applicable laws and regulations. BP will also evaluate all claims for bodily injury even though they are not payable under OPA.

CLAIMS PROCESS:

WHO	Private individuals, businesses , and government entities may file claims.
WHAT	You may be eligible for compensation for loss of income (including wages, any impacted private business – fishing, rental property, tourism business, etc.), and property damage or loss. Although claims for bodily injury are not compensable under the Oil Pollution Act of 1990, BP is also committed to evaluating each claim for bodily injury submitted through the claims process on a case-by-case basis.
HOW	<p>Call the BP Claims Line at 1-800-440-0858 to be assigned a claim number - - this is the required 1st step. The line is toll-free and available 24 hours a day, 7 days a week.</p> <p>Government entities should call 1-302-476-7732.</p> <p>You can also file a claim online at www.bp.com/claims or in person at one of the 5 BP claims centers listed on the back of this page.</p>
QUESTIONS	If you have any questions about submitting a claim, you may call the BP Claims Line and speak with an operator OR visit one of the 5 BP claims centers .
NEXT	<p>Each claim will be assigned to a Claims Representative who will contact you to ask for additional information regarding your claim. You <u>must</u> have a claim in the system and a claim number to receive compensation.</p> <p>Claimants should file one claim. They can report different types of damages on the same form with the same claim number. Multiple claim numbers will delay the review of the claim.</p>

Claim Documentation Examples (THE FOLLOWING DOCUMENTS MAY OR MAY NOT BE REQUIRED—THIS WILL DEPEND ON YOUR SPECIFIC CASE)

Individual

- W—2 (if applicable);
- 1099 (if applicable);
- Description of how you were impacted by the incident;
- Loss calculation (historical wage information and current wage information) ;
- Employer Name (if applicable);
- Letter from employer indicating employee was let go due to the incident (if applicable);
- Any other documentation to substantiate your loss (if applicable).

Business

- Consult with your financial advisor if applicable;
- If you do not have a financial advisor you can contact your local Chamber of Commerce to find one (note: expenses incurred can be submitted as part of your claim);
- Business license number;
- Description of your business;
- Description of how your business was impacted by the incident;
- Tax returns;
- Historical monthly P&L detailing revenue and expenses;
- Current monthly P&L;
- Loss calculation (historical revenue and current revenue); and
- Any other documentation you can provide to substantiate your loss.

Claims Office Locations

Foley, AL (Orange Beach/Gulf Shores/Bon Secour)

1506 North McKenzie Street (HWY 59)

Suite 104

Foley, AL 36535

Kevin Thibodeaux, Manager

Phone 1- 800-573-8249

Bayou LaBatre

N. Wintzell Avenue

Bayou La Batre, AL 36509

Scott Lewis, Manager

Phone 1- 800-573-8249

Gulf Shores / Orange Beach, AL (Baldwin County)

24039 Perdido Beach Blvd

Suite 1

Orange Beach, AL 36561

Mike Barnes, Manager

Phone 1-800-573-8249

Dauphin Island

1008 Alabama Ave.

Dauphin Island, AL 36528

Paul Sonnier, Manager

Phone 1-800-573-8249

Mobile, AL (Mobile County)

325 E. I-65 Service Rd. (Beltline Hwy) Suite 1

Mobile, AL 36608

Scott Listuon and Greg Wasinger, Managers

Phone 1- 800-573-8249